

Patient Survey 2023 The results

Presented Thursday, 8 February 2024, at Asia House, London

Patient Satisfaction Survey 2023

Five years on from legalisation, this survey aimed to glean valuable insights into patient experiences, treatment outcomes, and overall satisfaction with medicinal cannabis therapy, in order to advance patient-centred care and shape future healthcare practices.

A primarily quantitative and anonymous survey design was chosen and the survey was open to every medical cannabis clinic in the UK, and took into account factors such as age, gender, dosage, and administration methods, among others, to understand any potential variations in patient satisfaction.

Responses and satisfaction ratings were overall positive, with most patients feeling generally satisfied by their medication and quality of care.

Participating clinics: Curaleaf Clinic (Sapphire), My Access & Leva.



Patient Satisfaction Survey 2023



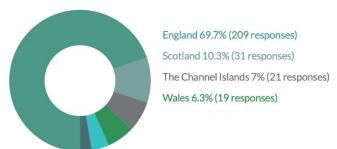
Which of the below best describes you?



My child 0.3% (1 response)

Someone for whom I care 0.3% (1 response)

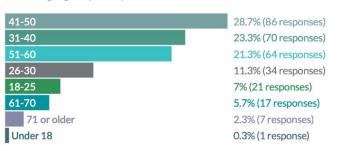
Where do you live?



How would you describe your current employment status?



What age group are you in?



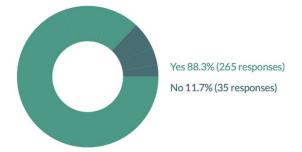
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How would you describe your gender?

Male	58.1% (173 responses)
Female	36.6% (109 responses)
Non-binary	4.4% (13 responses)
Prefer not to say	1% (3 responses)

2. Do you currently take medicinal cannabis?

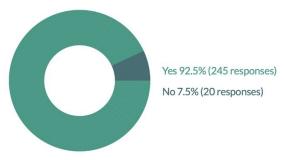


Section 1: The patient journey

1. How did you hear about medical cannabis?

Word of mouth	43.3% (123 responses
Social media post	18.3% (52 responses)
Media	17.3% (49 responses)
GP	5.3% (15 responses)
TV advertisement	0.4% (1 response)
Other	15.5% (44 responses)

3. Is your medicine obtained via a legal prescription from a clinic and pharmacy?



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4. Did you use cannabis for medical purposes before it was legalised (prior to November 2018?)

Yes	61.7% (163 responses)
No	31.8% (84 responses)
Prefer not to say	6.4% (17 responses)

Section 2: Patient experience

5. What is/are the main reason(s) why you take(s) medicinal cannabis?

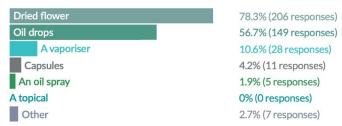
Anxiety		56.3% (148 responses)
Chronic Pain		54% (142 responses)
Depression		39.5% (104 responses)
Insomnia		35.7% (94 responses)
Arthritis		24.7% (65 responses)
	Post-Traumatic Stress Disorder	23.2% (61 responses)
Д	ADHD	20.2% (53 responses)
N	europathic Pain	19% (50 responses)
Fib	romyalgia	16.7% (44 responses)
Mu	sculoskeletal Pain	16.7% (44 responses)

Migraine	13.3% (35 responses)
Autism Spectrum Disorder	11.4% (30 responses)
Sciatica	9.5% (25 responses)
Ehlers-Danlos Syndromes (EDS)	7.2% (19 responses)
Obsessive-Compulsive Disorder (OCD)	5.3% (14 responses)
Agoraphobia	4.6% (12 responses)
Eating Disorders	4.6% (12 responses)
Endometriosis	3.4% (9 responses)
Crohn's Disease	3% (8 responses)
Cluster Headache	2.7% (7 responses)
Epilepsy - Adult/Child	2.7% (7 responses)
Multiple Sclerosis (MS)	2.7% (7 responses)
Anorexia	1.9% (5 responses)
Cancer-related pain	1.9% (5 responses)
Palliative Care	1.9% (5 responses)
Chemotherapy-Induced Nausea and Vomiting (CINV)	1.5% (4 responses)
Cancer-related appetite loss	0.8% (2 responses)
Complex Regional Pain Syndrome	0.8% (2 responses)
Binge Eating Disorder	0.4% (1 responses)
Tourette's Syndrome	0.4% (1 responses)
Bulimia Nervosa	0% (0 responses)
Parkinson's Disease	0% (0 responses)
Other	11.8% (31 responses)

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6. What kind of product(s) have been prescribed?



8. For how long have you been taking your current cannabis medication?



7. Do you know what levels of CBD and/or THC are present in your current medicinal cannabis prescription?

Higher THC, lower CBD	61.2% (159 responses)
Higher CBD, lower THC	10.8% (28 responses)
THC only	10.4% (27 responses)
Equal amounts CBD and THC	8.5% (22 responses)
Unsure	6.9% (18 responses)
CBD only	0.4% (1 responses)
Other	1.9% (5 responses)

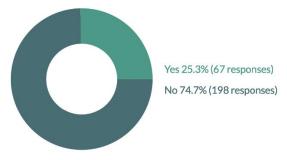
9. Roughly how much does your prescription cost per month?



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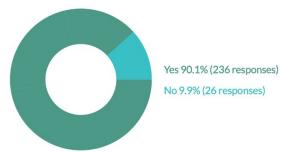
9b. Are you on any subsidised schemes (for example, Project21)?



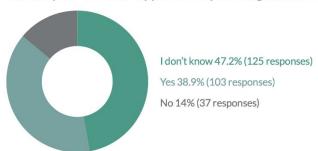
10. In a typical month, how often do you take cannabis medicine?

Multiple times p	er day	61.9% (164 responses)
	Daily or almost every day	30.6% (81 responses)
A couple of t	imes a week	6.4% (17 responses)
Several times a	month	1.1% (3 responses)
Less than once a	month	0% (0 responses)
Once a month		0% (0 responses)
Once a week		0% (0 responses)

11. Has the information provided with your prescription been sufficient?



12. Has your GP been supportive of you using medical cannabis?



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12b. If you answered 'No' to the previous question, why do you think your GP is not supportive of medicinal cannabis?

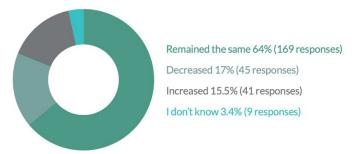


14. What has been the outcome of using cannabis for medical purposes?

Symptom(s) have improved	81.1% (215 responses)
Feel better in general	72.5% (192 responses)
Reduced other medications	60% (159 responses)
Condition(s) improved	36.6% (97 responses)
Decreased other medications	26% (69 responses)
Haven't found the right THC and/or CBD levels	6.8% (18 responses)
Haven't found the right dose yet	5.3% (14 responses)
Makes me feel intoxicated (high)	3.8% (10 responses)

Section 3: Patient outcomes

13. How, if at all, has your frequency of use changed since you first began taking a medicinal cannabis prescription?



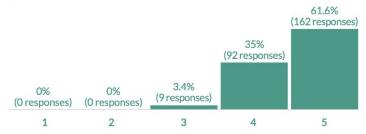
Haven't found the right product yet	3.4% (9 responses)
Affects ability to work	2.6% (7 responses)
Affects ability to drive	2.3% (6 responses)
Experienced adverse or negative effects	1.5% (4 responses)
Didn't make any difference to symptom(s)/condition(s)	0.4% (1 responses)
Worsening of medical issue(s)	0.4% (1 responses)
Other	7.2% (19 responses)

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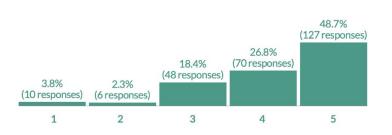


Section 4: Overall satisfaction

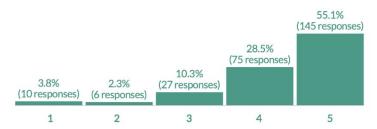
15. On a scale of 1-5, what impact has your prescription had on your quality of life?



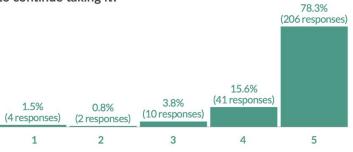
17. On a scale of 1-5, how satisfied are you with your current prescription for medicinal cannabis?



16. On a scale of 1-5, how satisfied are you with the quality of care you received?



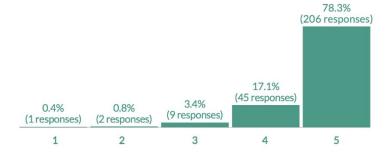
18. On a scale of 1-5, how likely are you to renew the prescription, to continue taking it?



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18. On a scale of 1-5, how likely would you be to recommend medicinal cannabis to a friend, relative or colleague?



In summary...

- Most participants 40+ and are employed
- Most tried to self-medicate prior to the law change
- Anxiety and chronic pain topped the list of reasons why
- Dried flower and oil drops most commonly prescribed products
- 47.5% said they had prescription for at least a year
- Majority (61%) of patients surveyed are on higher THC: CBD
- 61% also say they take their medication more than once a day
- Stigma is still a blocker (14% had not told their GP of their prescription)
- 96% say quality of life is better with medical cannabis prescription
- 75% happy with current prescription
- 93% likely to renew